



FINGERTIP FACTS



Seattle City Light

OUR MISSION, VISION & VALUES

MISSION

Seattle City Light safely provides our customers with affordable, reliable and environmentally responsible energy services.

VISION

Create a shared energy future by partnering with our customers to meet their energy needs in whatever way they choose.

VALUES

Customers First

We believe customer service is everyone's job. We pledge to be approachable, respectful and responsive in providing products and services that our customers want and need.

Environmental Stewardship

We care about the environment and we are dedicated to enhancing, protecting and preserving it for future generations.



Equitable Community Connections

We are proud to be a local, community-owned utility. We are visible and actively involved in the communities we serve. We are rooted in our commitment to racial diversity, social justice and the equitable provision of services to all.

Operational and Financial Excellence

We strive for excellence, are forward-focused, and seek new and innovative solutions to meet the challenges of today and tomorrow. We prioritize our investments and operating choices to build upon our strong financial foundation and solid, reliable infrastructure.

Safe and Engaged Employees

We actively practice our commitment to employee and public safety. We treat each other with kindness and respect, are personally accountable, and work effectively in teams.

GENERAL INFORMATION

Data shown reflects the latest information available through Dec. 31, 2024.

Seattle City Light, a department of the City of Seattle, is one of the nation's largest publicly owned utilities in terms of the number of customers served. City Light is supported by revenues from its customers, not taxes. In fact, City Light pays substantial taxes to state and local governments.

Service Area Population	Approx. 983,000
Service Area Size	131.31 sq. mi.
Personnel (full-time equivalent positions)	1,854
Major Substations	16
Commercial and Industrial Power Transformers	60
Distribution Circuit Miles	2,358
Network Distribution Circuit Miles*	245
Meters	515,107

*Includes the downtown business district, First Hill and the University District.

CUSTOMER STATISTICS

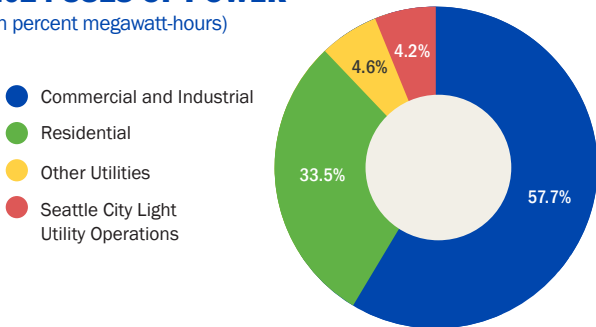
Data shown reflects the latest information available through Dec. 31, 2024.

	Average Number of Customers	Megawatt-Hours*
Residential	460,925	3,073,143
Commercial and Industrial	52,579	5,865,789
Total	513,504	8,938,932

*Amounts include an allocation for the net change in unbilled revenue which excludes retail customer voluntary payments for conservation and solar energy.

2024 USES OF POWER

(in percent megawatt-hours)



SERVICE AREA & SUBSTATIONS

Shoreline

Lake Forest Park

Seattle

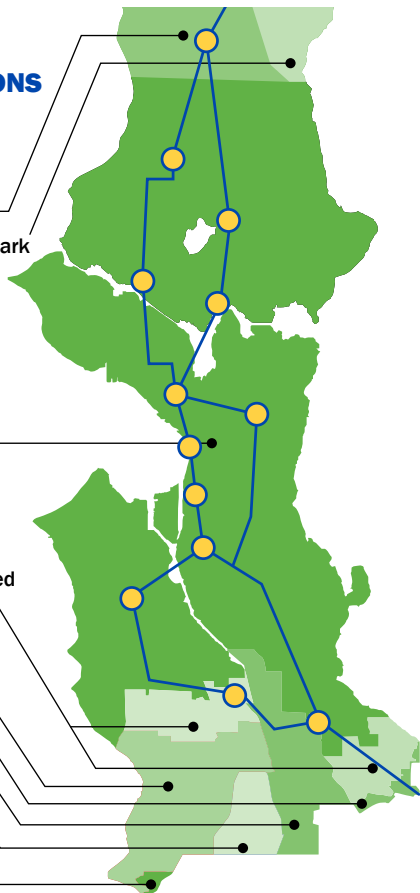
Unincorporated
King County
Burien

Renton

Tukwila

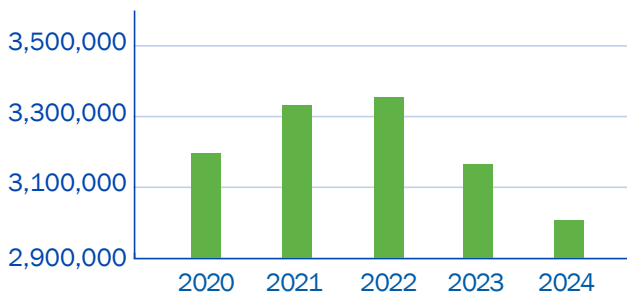
SeaTac

Normandy
Park



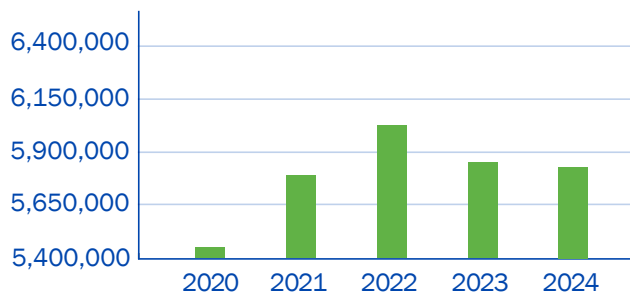
RESIDENTIAL CONSUMPTION

(megawatt-hours)



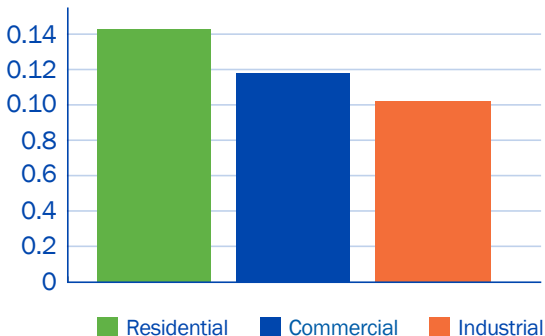
NON-RESIDENTIAL CONSUMPTION

(megawatt-hours)



AVERAGE RATES FOR CUSTOMER CLASS

(per kilowatt-hour in cents)



NOTE 1: A comprehensive rate change of 5.4% became effective Jan. 1, 2025. The 2025 rates include a 4% Rate Stabilization Account surcharge that went into effect in 2024.

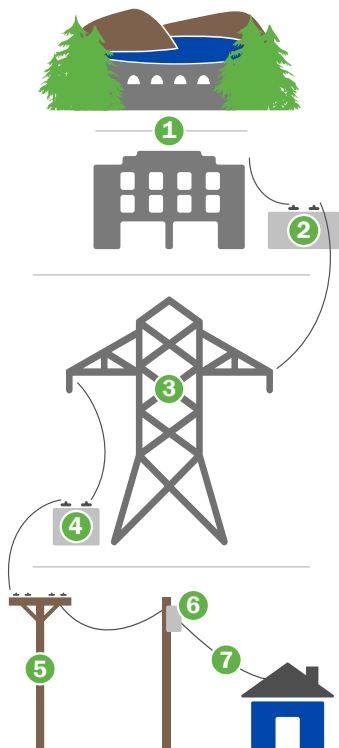
NOTE 2: Industrial customers are identified by an annual consumption threshold of 5,000,000 kWh.

NOTE 3: Notice of public hearings on future rate actions may be obtained on request to: The Office of the City Clerk, 600 4th Ave, Floor Three, Seattle, WA 98104. Contact via phone at (206) 684-8344 or email CityClerk@seattle.gov.

ENERGY RESOURCES

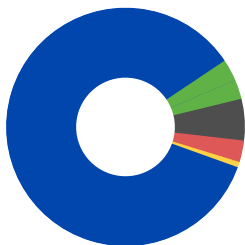


HOW WE GENERATE AND DELIVER POWER TO OUR CUSTOMERS



- 1** Power is generated from dam/powerhouse
- 2** Substation transformer steps up voltage for transmission
- 3** Transmission lines carry electricity long distances
- 4** Neighborhood substation transformer steps down voltage
- 5** Distribution lines carry electricity to residents
- 6** Transformers on poles step down electricity before entering residence
- 7** Service line for resident

POWER MIX



● HYDRO	78%
● WIND	8%
● UNSPECIFIED ¹	8%
● NUCLEAR ²	5%
● BIOGAS.....	1%

TOTAL 100%

¹ Fuels from wholesale market purchases are unspecified because current power market practices don't require the identification of the specific generating source at the time of sale.

² This fuel represents a portion of the power purchased from Bonneville Power Administration.

Note: This power mix is based on 2023 data.

POWER SUPPLY OWNED BY CITY LIGHT

Plants	Date in Service	Megawatts	Total %*
Boundary (Pend Oreille River)	8/23/1967	1,159.3	56.6
Ross (Skagit River)	12/30/1952	450.0	22.0
Gorge (Skagit River)	9/27/1924	207.4	10.1
Diablo (Skagit River)	10/20/1936	182.4	8.9
Cedar Falls (Cedar River)	10/14/1904	30.0	1.5
S. Fork Tolt (S. Fork Tolt River)	11/20/1995	16.8	0.8
Newhalem (Newhalem Creek)	1921	2.3	0.1
Total Generation Capability		2,048.2	100.0

*Percentages are rounded.

2024 SOURCES OF POWER

(in percent megawatt-hours)

GENERATED

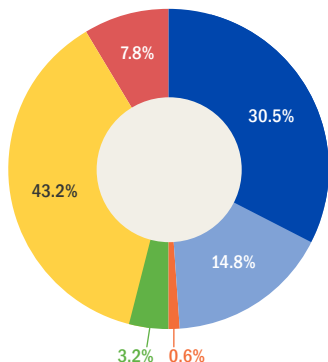
- Boundary
- Skagit
- Cedar Falls & South Fork Tolt

TREATY

- BC Hydro

PURCHASED

- BPA
- Other



MEETING OUR CUSTOMERS' POWER NEEDS

Seattle's city-owned hydroelectric plants depend on rain and snow as their fuel. In years with normal precipitation, our facilities supply more than half of Seattle's power needs. We make up the difference by purchasing power from outside the region.

ENERGY EFFICIENCY PROGRAMS

Seattle City Light has the longest continually running energy efficiency program in the country. Since its inception in 1977, energy efficiency measures supported by the utility have been installed in residential, commercial and industrial facilities throughout our service territory. As a result of this legacy and current programs, City Light's annual load is reduced by 1,151,073 megawatt-hours. That is the equivalent annual electricity use of over 153,000 average Seattle homes.

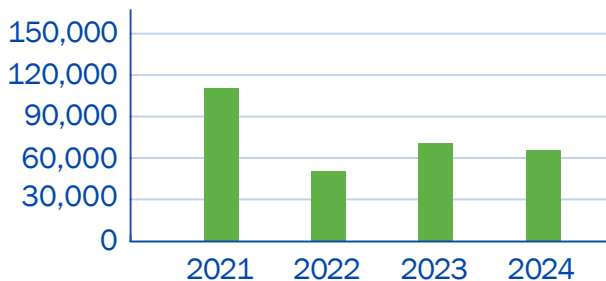
COST SAVINGS

In 2024, we supported our customers' projects with more than \$30.7 million in energy efficiency incentives. City Light's current suite of energy conservation programs has cumulatively saved customers \$145.6 million on their energy bills.



ANNUAL ENERGY SAVINGS THROUGH CONSERVATION

(megawatt-hours)



CONTACTS & INFORMATION

Seattle City Light Administrative Office

Seattle City Light Visitor Center and Executive Offices
700 5th Avenue, Suite 3200
Seattle, WA 98104-5031

Mailing Address:

P.O. Box 34023
Seattle, WA 98124-4023

Customer Service (206) 684-3000, seattle.gov/city-light

North Service Center

1300 N. 97th Street
Seattle, WA 98103
(206) 615-0600

South Service Center

3613 4th Avenue S.
Seattle, WA 98134
(206) 386-4200

Utility Discount Program seattle.gov/udp

Project Share seattle.gov/city-light/donate

Outage Map seattle.gov/city-light/outages



KEY PHONE NUMBERS

Customer Service Center (206) 684-3000

Out of Area Calls.....800-862-1181

Language assistance available:

- Español (Spanish)
- 日本語 (Japanese)
- 正體字 (Chinese, traditional)
- ትግርኛ (Tigrinya)
- Tiếng Việt (Vietnamese)
- اَلْعَرَبِيَّة (Arabic)
- Af-Soomaali (Somali)
- Afaan Oromoo (Oromo)
- Tagalog (Tagalog)
- हिन्दी (Hindi)
- 한국어 (Korean)
- Français (French)
- አማርኛ (Amharic)
- Українська мова (Ukrainian)
- Русский язык (Russian)

TTY/Hearing Impaired 711

Energy Advisors (206) 684-3800

Electrical Life-Support

Equipment Program..... (206) 684-3336

Streetlight Problems..... (206) 684-7056

Tree Trimming/Vegetation

Management..... (206) 386-1733

Skagit Tours (skagittours.com) (360) 820-6568

PAYMENT LOCATIONS

ONLINE ACCOUNT MANAGEMENT

myutilities.seattle.gov

DOWNTOWN

Downtown Customer Service Center

700 5th Ave., 4th Floor Lobby

Monday–Friday, 8:30 a.m. – 4 p.m.

Seattle Municipal Tower Payment Drop Box

700 5th Ave., 4th Floor Lobby

Note: Credit card payments are not accepted in payment drop boxes.

SEATTLE CITY LIGHT SERVICE CENTERS

North Service Center

1300 N 97th St.

Monday–Friday, 8:30 a.m. – 4:30 p.m.

Payment drop boxes are located outside near the main entrances.

South Service Center

3613 4th Ave. S

Monday–Friday, 8:30 a.m. – 4:30 p.m.

Payment drop boxes are located outside near the main entrances.

CUSTOMER SERVICE CENTER LOCATIONS

Ballard

5604 22nd Avenue NW

Monday–Friday, 9 a.m.–5 p.m.

Central

464 12th Avenue, 1st Floor

Monday–Friday, 9 a.m.–5 p.m. and

Saturday, 10 a.m.–2 p.m.

Lake City

12525 28th Avenue NE 2nd Floor (above library)

Tuesday–Saturday, 9 a.m.–5 p.m.

Southeast

3815 S. Othello St., Suite 105

Monday–Saturday, 9 a.m.–5 p.m.

Southwest

2801 SW Thistle St.

Monday–Friday, 9 a.m.–5 p.m.

University

4534 University Way NE

Tuesday–Saturday, 9 a.m.–5 p.m.



Updated: Sept. 2025



**Seattle
City Light**

seattle.gov/city-light

